## **Positive Picture of Professionalism**

This workshop will center attention on skills sign language interpreters should display as business professionals, including punctuality, dependability, pre-interpreting preparations, teaming, and professional standards from within and around interpreting, to include a smile.

## **Presenter: Sue Tyrell**

Susan Marie Tyrrell (CI/CT/NIC Advanced) is president of Hands Up Communications based in Cedar Rapids, Iowa and expanding throughout the Midwest. Inspired by community classes in the Omaha area (1991) and a St. Louis Deaf Ministry conference (1993) she began her career in the Sign Language Interpreting field. Upon completion of her Interpreter Training Program at Iowa Western Community College (1994), she entered the k-12 arena with a passion for the language, the community, and the profession. She has continued her education through a variety of courses in liberal arts, interpreting, and business administration. In June of 2013 she obtained a certificate from the University of Northern Colorado in Legal Interpreting and completed her written SC:L exam the March prior.

In her 20 years of interpreting, she has worked as a professional community interpreter, elementary school interpreter, high school interpreter, interpreter manager, mentor, deaf ministry coordinator, adjunct instructor, video relay interpreter, and video remote interpreter. Currently a member of the Iowa Sign Language Interpreters and Transliterators Licensure Board, and founder of Community Hands, a 501C3 nonprofit, Susan strives to give of herself to the community in which she lives